



EMPLOYEE CONDUCT AND VIOLENCE PREVENTION IN THE WORKPLACE

This course describes basic employee conduct in the work place. It reviews what is and is not acceptable conduct in the workplace. It also addresses violence in the work place. Specifically, the four types of work place violence, how to recognize the warning signs, and presents coping strategies including de-escalation methods. The MEL's No Tolerance video and Department of Homeland Security's Active Shooter video will be shown.

Continuing Education Approvals:

CPWM - 1.5 Ethics CEU Credits

RMC - 1.5 Ethics CEU Credits

CTC - 1.5 Ethics CEU Credits

CMFO/CCFO - 1.5 Ethics CEU Credits

QPA - 1.5 Ethics CEU Credits

Water/Wastewater- 1.5 Safety TCH

J.A. Montgomery
CONSULTING

COURSE LENGTH

1.5 Hours

TARGET AUDIENCE

Recommended upon initial assignment and retraining as needed for personnel who deal with the public

COURSE SCHEDULE AND REGISTRATION INFORMATION

<https://melsafetyinstitute.org/msi-live-schedule>

MSILIVE